

Interventions Working Group - Final Agenda

Meeting 83

03 September 2025 at 10:00 – 13:00

Teleconference

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[+44 20 3855 5248,,764822428#](#) United Kingdom, London

Phone Conference ID: 764 822 428#

No.	Item	Paper Ref.	Status	Lead
1.	Welcomes, Apologies and Competition Law Guidance	IWG 20250903 01	Information	Chair
2.	IWG 82 – Draft Minutes	IWG 20250903 02	Decision	ElectraLink
3.	Outstanding Actions	IWG 20250903 03	Information	ElectraLink
4.	Updates on IWG Subgroups <ul style="list-style-type: none"> - Restricted Access Customer Letters - Moving Meters Guidance 	Verbal	Information	ElectraLink
5.	Phenolic Cut-outs Update	Verbal	Discussion	All
6.	Operational, Safety and Reporting Issues <ul style="list-style-type: none"> - RTS volumes and interventions - Category A&B unresolved jobs <ul style="list-style-type: none"> o How are D0126 messages managed? - Landline numbers in data flows <ul style="list-style-type: none"> o 20% of customer phones numbers in flows are landlines, is there a plan to address this. 	IWG 20250903 06	Discussion	All PM PM PM
7.	2025 Work Plan	IWG 20250903 07	Discussion	All
8.	Opportunity for Updates on Related IWG activities	Verbal	Information	ElectraLink
9.	Smart Meter Installs	Verbal	Information	ElectraLink

10. Any Other Business Verbal Discussion All

Date of Next Meeting: Wednesday, 05 November 2025 via Microsoft Teams
